



Terms and Conditions

4/79 Wises Road, Buderim 4556

info@tillybelle.com.au

www.tillybelle.com.au

Deposit: Please note that a \$50 non – refundable deposit is required to secure the desired date of your party. Once the deposit is received your party will be booked in. This can be paid online -Bank details will be at the bottom of the contract.

Final Payment: Final Payment must be made in full 48 hours for the party to commence. You are welcome to pay the final amount prior to the 48 hours of the party date however if this payment is not received, we reserve the right to cancel the event. If any extras are added or changes to the party package are made after this contract is signed, then it will be added to the final amount that is due.

Final Guest Count: Your final guest count is due three days prior the party. At this time, you are expected to submit your final number of confirmed guests. This number will be used to determine the appropriate quantities for products and equipment.

Cancellations: We understand that circumstances happen, if your child is sick and you need to reschedule please call us immediately to reschedule. We will reschedule to the next available date that is good for both 'Tilly Belle, Little Miss Beauty Spa' and yourself. Please note that all payments received are non-refundable. If for some reason you required to change the date this must be done at least two weeks prior to the party. Please understand due to high demands of weekend parties, we cannot guarantee you will get the rescheduled desired date but will try and accommodate the next available date for you. If you are wanting to cancel completely this can be done seven days prior to the event, however if cancelled after this period a cancellation fee of 15% of the total party package will be charged.

Punctuality: Please encourage all guests to arrive on time. Any guest that arrives late forfeits any games or activities completed. Therefore, late arrivals join in the party at whatever stage or activity the group has progressed to. Please be aware that our parties run to a time schedule so please make sure parents are aware of the start and finish time of the party. Please note that it is the hosts compulsory reasonability that every guest is collected by the appropriate parent/guardian.

Sibling Policy: Our party packages are designed for the guest of honor and her guests only. If the sibling is not included on the final head count. Apologies but no extra children will be permitted to join the party.

Photography: 'Tilly Belle, Little Miss Beauty Spa' reserves the right to use photographs taken at the party for all promotional media, whether now known or hereafter existing. Each parent will state Yes or No to photos being taken during this party. If one parent says no, we will not use any photographs of this party. However, if all give permission, you as the host agrees to no monetary or other claim against the company for the use of any photographs taken of your child (or children) or your guests can be made.

Special requirements: The client agrees that while 'Tilly Belle, Little Miss Beauty Spa' may assist by making arrangements for hire or provision of other equipment such as Photography, Catering etc., 'Tilly Belle, Little Miss Beauty Spa' will not enter into contracts on behalf of the client and will require that the client contract independently with any other third party when any additional equipment or services are required. In the event that 'Tilly Belle, Little Miss Beauty Spa' enters into any such contract on behalf of the client, the client agrees to indemnify 'Tilly Belle, Little Miss Beauty Spa' in respect of any injury, loss, or damage suffered by any child or event guest in relation to such equipment.

Entertainment Service Only: 'Tilly Belle, Little Miss Beauty Spa' is not a professional spa. To ensure safety and sanitation we do not, cut nails, or push back cuticles. A light nail file may take place.

Products: To best to our ability we use products that are all natural and designed for sensitive skin. 'Tilly Belle. Little Miss Beauty Spa' is not responsible for any reactions that may occur during or after the party.

Liability: By signing this birthday party contract, you release 'Tilly Belle. Little Miss Beauty Spa' from any potential liability. You agree to indemnify and hold harmless 'Tilly Belle. Little Miss Beauty Spa' and its employees for any damages, loss, or injury that may occur. Should 'Tilly Belle. Little Miss Beauty Spa' property be lost or damaged due to the activities of any of your party's attendees, you agree to reimburse 'Tilly Belle. Little Miss Beauty Spa' for replacement or repair of said property.

Travel Costs	
Within 25kms from 'Tilly Belle. Little Miss Beauty Spa'	Free
25kms to 50kms away	\$50
+50kms	POA

** If guests parent/guardian does not sign wavier for their child, then all responsibly lies with the host. **

By ticking this terms and conditions doc, you are submitting a formal request for a party reservation. Furthermore, you are agreeing to hold your entire party responsible for the terms of this contract without limitation. I therefore state that I understand that while 'Tilly Belle, Little Miss Beauty Spa' parties take all responsible care to ensure the safety of my child, they cannot be held responsible for any damage, injury or reactions to natural products incurred while in their care.

BSB: 014 311	Amount: \$50
ACC: 4167 104 28	Please use your own name as reference

Thank you for your time reading our terms and conditions. We cannot wait to create the ultimate experience to remember forever!