



Terms and Conditions

4/79 Wises Road, Maroochydore 4556

info@tillybelle.com.au

www.tillybelle.com.au

Deposit: Please note that a \$50 non – refundable deposit is required to secure the desired date of your party. Once the deposit is received your party will be booked in. This can be paid online -Bank details will be at the bottom of this document.

Final Payment: Final Payment must be made for the party to commence. You are welcome to pay the final amount before or on the day of the party. If any extras are added or changes to the party package are made after this registration is signed, then it will be added to the final amount that is due on the day.

Final Guest Count: Your final guest count is due three days prior the party. At this time, you are expected to submit your final number of confirmed guests. This number will be used to determine the appropriate quantities for products and equipment. Please send through any guests names if required with their; emergency contact number, allergies and any dietary requirements.

Cancellations: We understand that circumstances happen if your child is sick and you need to reschedule please call us immediately to reschedule. We will reschedule to the next available date that is good for both 'Tilly Belle, Little Miss Beauty Spa' and yourself. Please note that all payments received are non-refundable. If for some reason you required to change the date this must be done at least two weeks prior to the party. Please understand due to high demands of weekend parties, we cannot guarantee you will get the rescheduled desired date but will try and accommodate the next available date for you. If you are wanting to cancel completely this can be done seven days prior to the event, however if cancelled after this period a cancellation fee of 15% of the total party package will be charged.

Punctuality: Please encourage all guests to arrive on time. Any guest that arrives late forfeits any stations or activities completed. Therefore, late arrivals join in the party at whatever station or activity the group has progressed to. Please be aware that our parties run to a time schedule so please make sure parents are aware of the start and finish time of the party. We strongly urge all guests are picked up on time and it is hosts responsibility that every spa guest is collected by the appropriate parent/guardian.

Adult Attendance: In order to give the girls, the ultimate spa experience we provide a parent's lounge. The party hosts immediate family can stay in the lounge at no cost

providing no food or beverages are wanted. The parents lounge is a space for the adults only to; sit down, relax, have a look into the girl's party and enjoy a tea party if required at the additional cost of \$29.95 Per Head. Due to limited space, we recommend no more than 10 adults. It is expected that the Party Host remain present and in attendance throughout the entire duration of the party. We serve as entertainment only.

Sibling Policy: Our party packages are designed for the guest of honor and her guests only. If the sibling is not included on the final head count. Apologies but no extra children will be permitted into the party area.

Photography: 'Tilly Belle, Little Miss Beauty Spa' reserves the right to use photographs taken at the party for all promotional media, whether now known or hereafter existing. Each parent will state Yes or No to photos being taken during this party. If one parent says no, we will not use any photographs of this party. However, if all give permission, you as the host agrees to no monetary or other claim against the company for the use of any photographs taken of your child (or children) or your guests can be made.

Food: We have done the best to our ability to have foods that are nut free, however we cannot guarantee that it is a nut free environment as some of the food items may contain traces of nuts. It is the hosts and the guest's parent's responsibility to make allergies and concerns known to 'Tilly Belle, Little Miss Beauty Spa.'

Entertainment Service Only: 'Tilly Belle, Little Miss Beauty Spa' is not a professional spa. To ensure safety and sanitation we do not, cut nails, or push back cuticles. A light nail file may take place.

Products: To best to our ability we use products that are all natural and designed for sensitive skin. 'Tilly Belle, Little Miss Beauty Spa' is not responsible for any reactions that may occur during or after the party.

Thank you for your time reading our terms and conditions. We cannot wait to create a magical experience to remember forever!

BSB: 014 311

ACC: 4167 104 28

Amount: \$50

Please use your own name as reference